

OPT-02-2002 WED 11:00 AM STRAUB & POKOTYLO

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FACSIMILE COVER SHEET

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To: U.S. Patent and Trademark Office
Examiner: W. Deane, Group Art Unit 2642

Facsimile No.: (703) 872-9314

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From: Michael P. Straub, Esq.

Date: December 19, 2001

Number of Pages Including Cover: 8

**Message: RESPONSE TO OFFICE COMMUNICATION DATED
NOVEMBER 21, 2001**

Applicants: Craig Reding et al.

Case: NYNEX-27/CIP3

Serial No.: 09/154,965 Filed: Sept. 17, 1998

Group Art Unit: 2642

Examiner: William J. Deane

Title: Methods and Apparatus for Automating the Servicing of Telephone
Calls Including Calls Requesting Directional and/or Other
Types of Information

Assistant Commissioner For Patents
Washington, D.C. 20231

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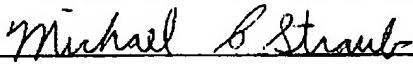
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		Application Number	09/154,965
		Filing Date	September 17, 1998
		First Named Inventor	Craig REDING
		Group Art Unit	2642
		Examiner Name	William J. Deane
Total Number of Pages in This Submission		Attorney Docket Number	Nynex-27/CIP3 (96-21CIP3)

ENCLOSURES (check all that apply)

<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached	<input type="checkbox"/> Assignment Papers (for an Application) <input type="checkbox"/> Drawing(s)	<input type="checkbox"/> After Allowance Communication to Group
<input checked="" type="checkbox"/> Amendment / Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s)	<input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application	<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief)
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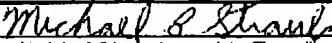
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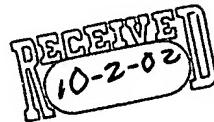
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PATENT APPLICATION

Applicants: Craig Reding et al.

Case: NYNEX-27/CIP3

Serial No.: 09/154,965 Filed: Sept. 17, 1998

Group Art Unit: 2642

Examiner: William J. Deane

Title: Methods and Apparatus for Automating the Servicing
of Telephone Calls Including Calls Requesting
Directional and/or Other Types of Information

Assistant Commissioner For Patents
Washington, D.C. 20231

S I R:

RESPONSE TO OFFICE COMMUNICATION DATED NOVEMBER 21, 2001

In the November 21, 2001 Office Communication the Examiner indicated that he believed that the amendment filed on Sept. 7, 2001 was not fully responsive and gave Applicants an additional 30 days to respond.

In the Communication the Examiner states:

Specifically, applicant has failed to point out support in the specification for the Amendments contemplated by applicants. For example, applicant claims a first operator position identifier, second operator position identifier, etc. Applicants must

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Date

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 Date: December 19, 2001
 Number of Pages Including Cover: 7

Message: RESPONSE TO OFFICE COMMUNICATION DATED
 NOVEMBER 21, 2001

Applicant: Craig Reding et al.
 Case: 10/032X-27/CIP3
 Serial No.: 09/154,955 Filed: Sept. 17, 1998
 Group Art Unit: 2642
 Examiner: William J. Deane
 Title: Methods and Apparatus for Automating the Servicing of Telephone
 Calls Including Calls Requesting Directional and/or Other
 Types of Information

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